

Knox Information

Knox products provide Fire Departments secure rapid entry systems during an emergency, which helps minimize property damage caused by forced entry. Knox products are sometimes required by Fire Code and can also be installed voluntarily.

- Knox products for OCFA must be ordered online at <https://www.knoxbox.com>.

Please use the ordering instructions below to help navigate the Knox website and ensure you order the correct product for your project. OCFA's key options are explained below (2 options per geographical breakdown) . Choose the key configuration that:

- Geographically corresponds to the project address
- Appropriately matches the installation application (i.e. gate, commercial building, pool, home, etc.)
- Reflects if you want only the Fire Department to have access, or allows both the Fire Department and Law Enforcement access

How to Choose the Correct Key Configuration

OCFA & Unincorporated OC <small>(Except Garden Grove & Santa Ana)</small>	Garden Grove	Santa Ana
<p style="text-align: center;">OCFA Master</p> <p>Typically used for single tenant buildings and private residences</p> <p style="text-align: center; background-color: yellow;"><i>(Fire Department Access only)</i></p>	<p style="text-align: center;">Garden Grove - <u>H</u>igh Security</p> <p>Typically used for single tenant buildings and private residences</p> <p style="text-align: center; background-color: yellow;"><i>(Fire Department Access only)</i></p>	<p style="text-align: center;">Santa Ana - <u>H</u>igh Security</p> <p>Typically used for single tenant buildings and private residences</p> <p style="text-align: center; background-color: yellow;"><i>(Fire Department Access only)</i></p>
<p style="text-align: center;">OCFA Sub-Master</p> <p>typically used for gates, pools, perimeter/common areas, multi-tenant buildings and multi-family residential</p> <p>Note: Usually required by Irvine Police Dept. for Commercial/Multi-Family projects)</p> <p style="text-align: center; background-color: yellow;"><i>(Fire Dept. & Law Enforcement Access)</i></p>	<p style="text-align: center;">Garden Grove - <u>L</u>ow Security</p> <p>Typically used for gates, pools, perimeter/common areas, multi-tenant building and multi-family residential</p> <p style="text-align: center; background-color: yellow;"><i>(Fire Dept. & Law Enforcement Access)</i></p>	<p style="text-align: center;">Santa Ana - <u>L</u>ow Security</p> <p>Typically used for gates, pools, perimeter/common areas, multi-tenant building and multi-family residential</p> <p style="text-align: center; background-color: yellow;"><i>(Fire Dept. & Law Enforcement Access)</i></p>
Note: Master keys can open Sub-Master Locks	Note: High and Low keys can't open each other	Note: High and Low keys can't open each other

Ordering Instructions

BUY

Step 1: Choose the Correct Department & Who Gets Access (i.e. Fire Department only or Fire & Law Enforcement)

OCFA & Unincorporated OC	Garden Grove	Santa Ana
<div style="border: 1px solid #ccc; padding: 5px;"> <p>Your location</p> <div style="border: 1px solid #ccc; padding: 2px;">CALIFORNIA</div> <p>Local fire department/agency</p> <div style="border: 1px solid #ccc; padding: 2px; background-color: #e0e0e0;">Orange County Fire Planning & Dev</div> <div style="border: 1px solid #ccc; padding: 2px; margin-top: 5px;">Orange County Fire Planning & Dev</div> <p style="text-align: right; background-color: red; color: white; padding: 2px 10px; margin-top: 10px;">Search</p> </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p>Orange County Fire Planning & Dev Irvine, CA <small>Building Access - Fire Only</small></p> <p style="text-align: right; background-color: red; color: white; padding: 2px 10px;">Select</p> </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p>Orange County Fire Planning & Dev Irvine, CA <small>Gate Access - Sheriff & Fire</small></p> <p style="text-align: right; background-color: red; color: white; padding: 2px 10px;">Select</p> </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px; position: relative;"> <p>Orange County Fire Planning & Dev Irvine, CA <small>University of CA - Irvine</small></p> <p style="text-align: right; background-color: red; color: white; padding: 2px 10px;">Select</p> </div>	<div style="border: 1px solid #ccc; padding: 5px;"> <p>Your location</p> <div style="border: 1px solid #ccc; padding: 2px;">CALIFORNIA</div> <p>Local fire department/agency</p> <div style="border: 1px solid #ccc; padding: 2px; background-color: #e0e0e0;">OC Fire/Garden Grove</div> <div style="border: 1px solid #ccc; padding: 2px; margin-top: 5px;">OC Fire/Garden Grove</div> <p style="text-align: right; background-color: red; color: white; padding: 2px 10px; margin-top: 10px;">Search</p> </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p>OC Fire/Garden Grove Garden Grove, CA <small>Buildings - High Security</small></p> <p style="text-align: right; background-color: red; color: white; padding: 2px 10px;">Select</p> </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p>OC Fire/Garden Grove Garden Grove, CA <small>Gates - Low Security</small></p> <p style="text-align: right; background-color: red; color: white; padding: 2px 10px;">Select</p> </div>	<div style="border: 1px solid #ccc; padding: 5px;"> <p>Your location</p> <div style="border: 1px solid #ccc; padding: 2px;">CALIFORNIA</div> <p>Local fire department/agency</p> <div style="border: 1px solid #ccc; padding: 2px; background-color: #e0e0e0;">OC Fire/Santa Ana Fire</div> <div style="border: 1px solid #ccc; padding: 2px; margin-top: 5px;">OC Fire/Santa Ana Fire</div> <p style="text-align: right; background-color: red; color: white; padding: 2px 10px; margin-top: 10px;">Search</p> </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p>OC Fire/Santa Ana Fire Santa Ana, CA <small>High Security (Bldg Access-Fire Only-not Police)</small></p> <p style="text-align: right; background-color: red; color: white; padding: 2px 10px;">Select</p> </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p>OC Fire/Santa Ana Fire Santa Ana, CA <small>Low Security (Perimeter access for Fire & Police)</small></p> <p style="text-align: right; background-color: red; color: white; padding: 2px 10px;">Select</p> </div>

- **Note:** Different key configurations must be on separate orders (i.e. Master and Sub-Master products can't be combined on the same order, but multiples of Sub-Master products can). Also, different installation addresses also require separate orders.

Step 2: Choose Product Category & Select Options (see Commercial Knoxbox example below)

Categories: Select one

Commercial KnoxBoxes Emergency Boxes Residential KnoxBoxes Accessories

Commercial KnoxBoxes

Categories: Commercial KnoxBoxes

1 Product Available

4" high
5" wide
3" deep

Model 3261 - KnoxBox 3200, Surface Mount, Hinged Door, Black

Commercial KnoxBoxes
KnoxBox® 3200
Standard Capacity Model: 3261
MSRP: \$660
Price: \$429

1. Color
 Black

2. Mount Type
 Recessed Mount
 Surface Mount

3. Tamper Switch Type
 None
 Fire Alarm / Panel
 Security Alarm

Installation Address ⓘ
The installation address is where this product will be installed. Do not enter the shipping address here.

Available for:
OC Fire/Garden Grove - GARDEN GROVE, CA

Business Name
Address Line 1*
Enter a location

Add to Cart

For Ordering Support
Call: 800-552-5669
6:00 AM - 4:00 PM MST

Fill out the Installation Information, then Confirm the order.

Step 3: Complete Customer & Payment Information, Then Submit

Step 4: After Placing the Order

- Once the order is submitted on Knoxbox.com, OCFA verifies that it is keyed correctly for both the installation address and application, and electronically approves the order, which is then transmitted to Knox
 - If OCFA sees a problem, the order will be denied and the customer will be advised as to why, then instructed to reorder
- Knox ships orders directly to customers
- Customers are responsible for having products installed and can use 3rd party installers
- When ready to place keys in the box and lock it up, customers can contact OCFA to arrange a time to do so by calling (714) 573-6100. (please leave a message if no one answers)

Recommended Knox Box Placement: 5-6 feet above grade is optimal, preferably within 3 feet of the door/gate. Visibility is key, so think about where a responding firefighter would look for a Knox Box when they exit the right side of an engine on an emergency call in the middle of the night, in the dark, in the rain.

For questions specifically about Knox products for OCFA's jurisdiction, it's best to contact OCFA at (714) 573-6100. (Please leave a message if no one answers)