

Dear OCFA Family:

Crowdstrike Outage

Over the past seven years, I have witnessed your excellence on every type of incident imaginable, including a global pandemic in which we led the county's vaccination plan and upheld a perfect record of uninterrupted service.

It struck me then, and countless times since, that all of you — our firefighters and professional staff — understand the unique and significant responsibility of serving as an all-risk fire department in the sixth-largest county in the United States, even, and perhaps especially when faced with adversity. Indeed, the collaborative teams that manifest our excellence and the speed with which our success often becomes the gold standard is, I would argue, unmatched by any other department in the nation.

While this Bulletin offers many points of pride to back that assertion — from Best & Bravest honorees to Independence Day Fire Prevention excellence — perhaps none encapsulate our standing as a model of best practices in the face of adversity more than our success during the Crowdstrike Outage. We all know the anxiety that comes with the Dreaded Blue Screen of Death, but imagine that ominous glow enveloping an entire Emergency Command Center that fields hundreds of 911 calls a night.

That could be the stuff of nightmares, but our IT Team hit the ground running, first identifying the issue in collaboration with OCIAC, and then working through the night to restore our CAD systems. All the while, our dispatchers and firefighters went "old school," flawlessly upholding our service standards and underscoring the value and depth of our training for worst-case scenarios. Less than four hours later, even as much of the world continued to endure the perils of the outage, our CAD system was restored. More importantly, thanks to firefighters in all 78 stations monitoring their radios and verbalizing their status with our dispatchers, we quickly and proudly reported that the communities we serve experienced zero operational delays. The following day, amidst a news cycle of unsettling stories — worldwide airport interruptions, bank closures, and

training, teamwork, and grit. That is who we are, and as always, I am proud to thank and stand with you in our continued emergence as a national model for fire service excellence in both good and challenging times. Sincerely,

healthcare delays — the OCFA was again illuminated, not in a dreaded blue glow, but as a beacon of best practices,

Brian Fennessy Fire Chief **ASK THE CHIEF**

Want to Ask the Chief a question? Click the button below to get your question into the August Ask the Chief

Submit Question Here!

MONTHLY SPOTLIGHT - EXCELLENCE IN SERVICE

On Thursday, July 18th, the world experienced an internet outage that temporarily disabled our CAD system. As indicated

above, thanks in large part to our IT team, dispatchers, and firefighters, the OCFA experienced no operational delays. Click below for KCAL's highlight of OCFA's adaptability during this global internet outage.

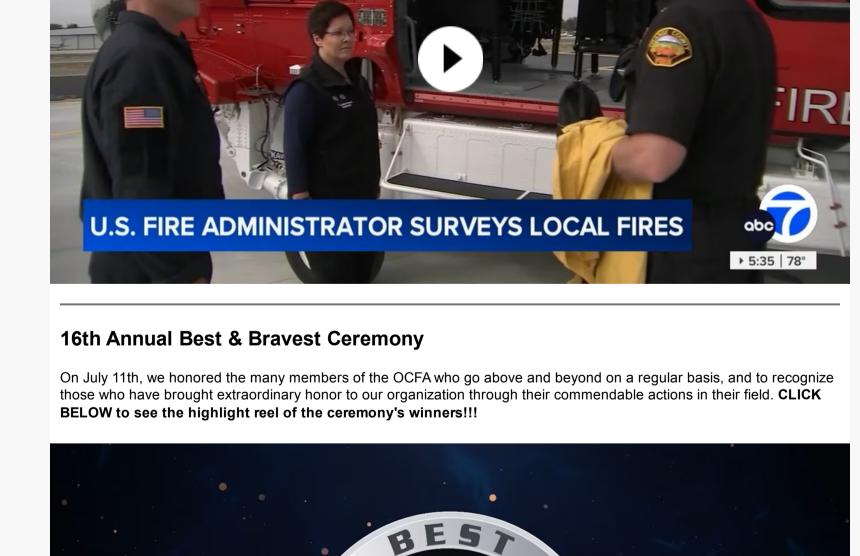
OS ANGELES **INTERNET OUTAGE** LOTTERY DAILY 3 EVENING 114 DRAW DATE: THURSDAY, JUL 18

New Crash 3 Vehicle Debuted at John Wayne Airport On Monday, July 8, OCFA, alongside our partners at JWA, celebrated the arrival of a new "Crash 3" vehicle. Equipped with the latest technology and safety features, Crash 3 significantly improves our efficiency and effectiveness in managing incidents, particularly those involving aircraft fires and flammable liquids. JOHN WAYNE AIRPORT **ORANGE COUNTY**

Click for Photos of the Event **Independence Day Fire Prevention Excellence!** A HUGE shoutout to our Fire Prevention team for ensuring safe celebrations throughout Orange County on the 4th of July! There were more than 30 personnel working over 20 events with zero injuries or incidents reported!

better-funded fire service is evident in all that she does, including the new geospatial tool highlighted in the news story below.

OCFA Hosts the Nation's Highest-Ranking Fire Official On July 16-17, the OCFA hosted U.S. Fire Administrator Dr. Lori Moore-Merrell with a trip that included conversations with OCFA Air Operations: a demonstration of OCFA's night flying rescue/firefighting technology; a review of the QRF; and visits to the Vista Fire and Lake Fire – incidents at which OCFA personnel were on the front lines. Her commitment to building a safer,



Photos of the Event

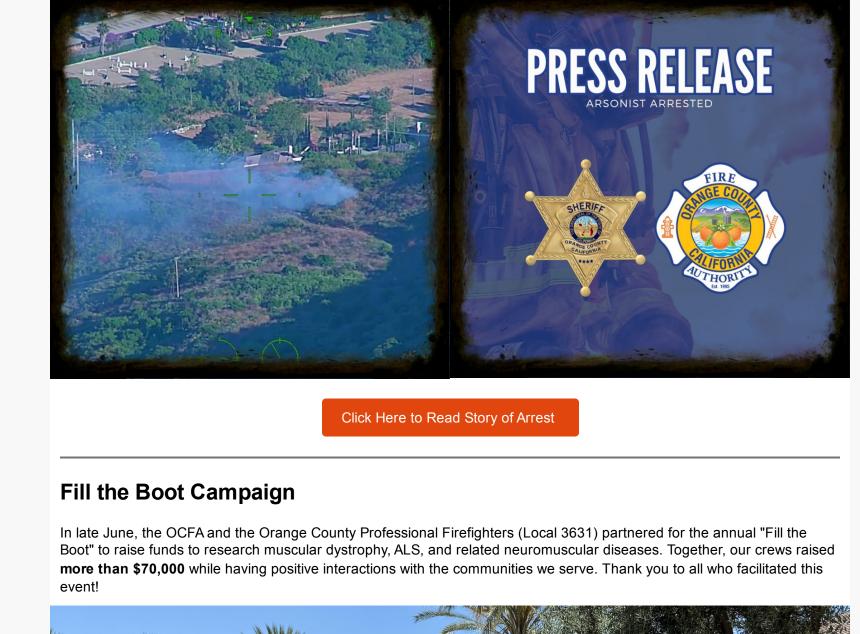
A cross-section of OCFA excellence was integral in protecting life and property from the several arson-caused vegetation fires in San Juan Capistrano recently. First, our dispatchers, firefighters, hand crews, and air operations personnel put out the fires before they could spread to nearby communities; and then our Investigators, in collaboration with OCSD, IPD, and

ATF, investigated, tracked down, and successfully arrested the suspected arsonist on 10 counts of arson.

Watch B&B Sizzle Reel

Watch Full B&B Ceremony

San Juan Capistrano Vegetation Fires

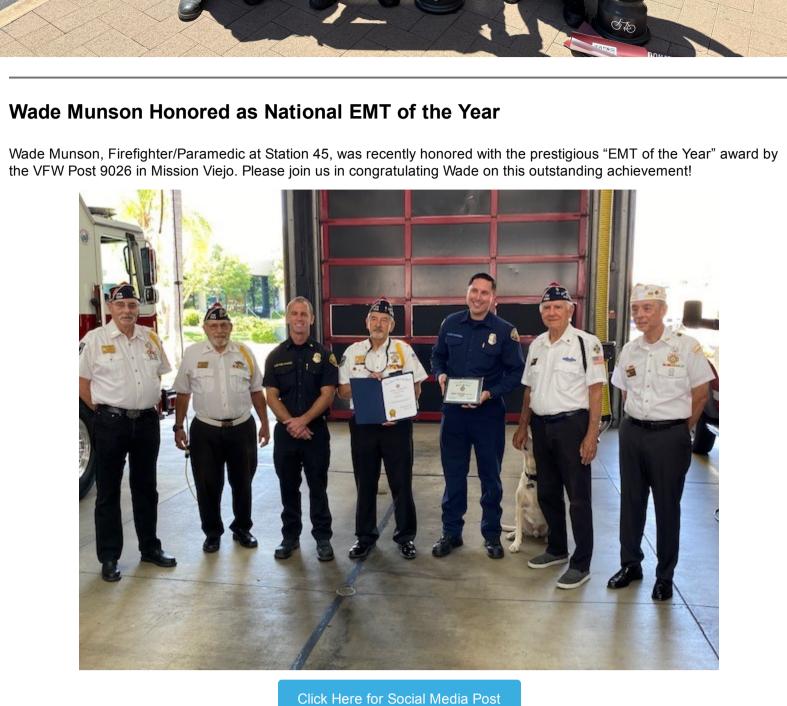


FILL THE BOOT AHEAD DONATIONS ACCEPTED

MDA

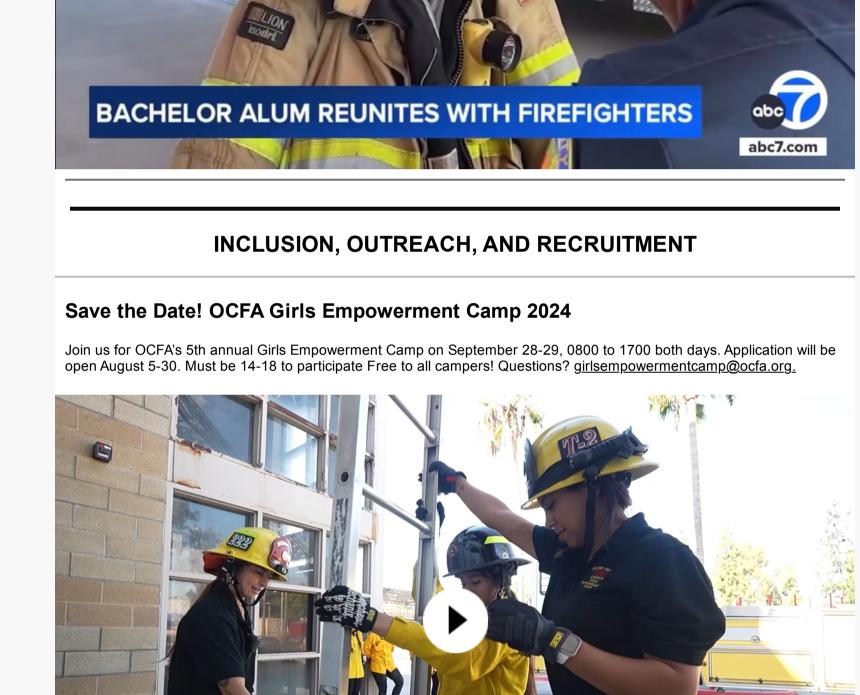
AHEAD DONATIONS ACCEPTED

MBA



Five years ago, OCFA Fire Captain Brian Sandlin and his crew were dispatched to a woman in labor. Minutes later, Captain Sandlin delivered little Brooks Tolbert, son of The Bachelor's Jade and Tanner. This month, the family reunited Brian with Brooks, who's now five-years-old, and it was a special moment for all involved.

Bachelor Alum Reunites with OCFA



Download Girls Empowerment Camp Flyer!

SOCIAL MEDIA

Click to Submit Photos/Videos

Top Social Media Posts

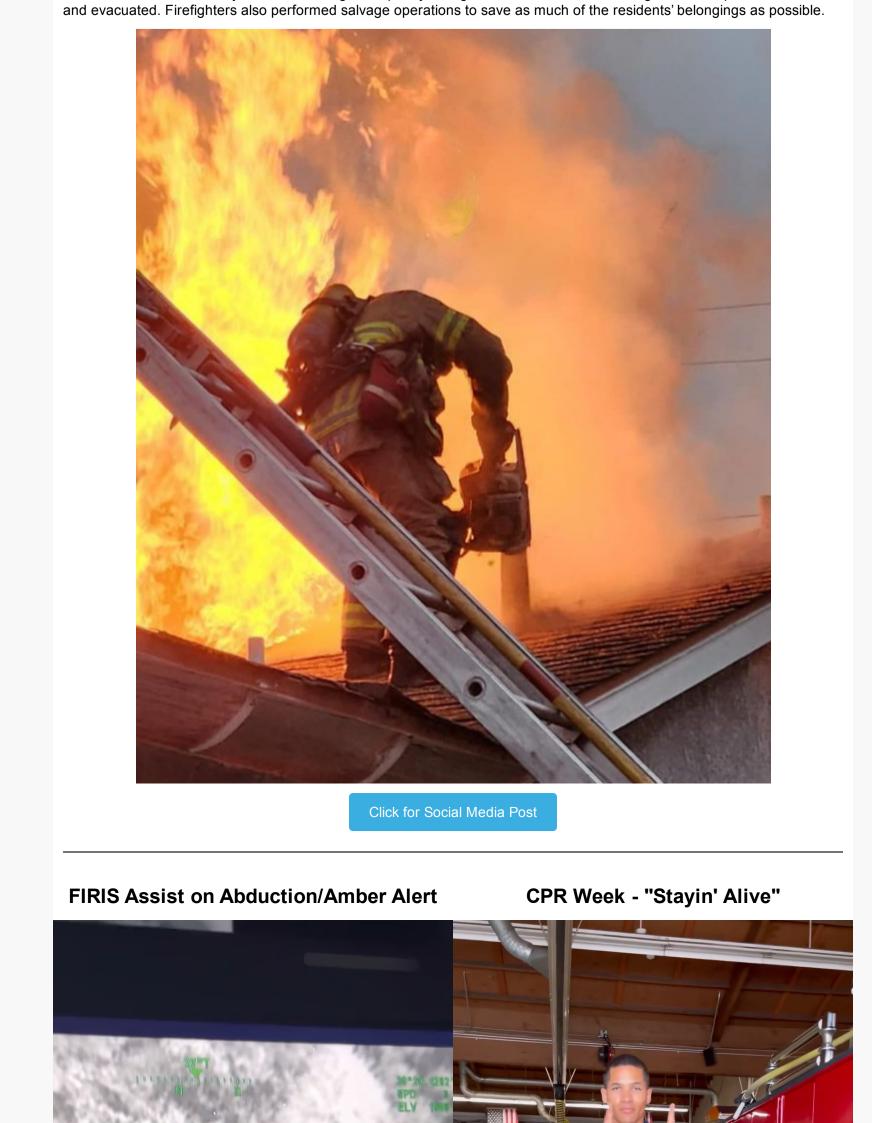
Summer Safety Messages

Click for Full Social Media Post

Lake Forest Traffic Collision

Click for Full Social Media Post

Westminster House Fire



Just before 5:30 am on July 5th, OCFA firefighters quickly extinguished a house fire, ensuring all 10 occupants were safe

Click for Full Social Media Post Click for Full Social Media Post

Click for Social Media Post

Orange County Fire Authority In the News

CAL FIRE starts large-scale aerial night training in Northern California

Rideshare driver shoots man attacking woman outside of apartment in Orange County

Yahoo! News - Jun 3, 2024

CBS News - Jun 3, 2024

New Handcrew Firefighters Graduate!



The Orange County Register - Jun 26, 2024 Orange County investigators searching for person who allegedly started numerous fires CBS News - Jun 28, 2024 Some experts worry a drying climate means U.S. Drought Monitor tool isn't effective out West The Orange County Register - Jun 28, 2024 OC officials: Illegal fireworks are dangerous, be smart with your Fourth of July celebrations The Orange County Register - Jun 28, 2024

Origin of Sunday's 8.4-acre brush fire in Costa Mesa remains under investigation

Violent six-car crash at Buena Park intersection sends three people to the hospital

2 men plead guilty to setting off illegal fireworks in Garden Grove in 2021, injuring 9 people

Promotions

· Sandra Schulz, EMS Nurse Educator Supervisor

• Caleb Allen, Firefighter • Trevor Ambrose, Firefighter • Sean Bell, Firefighter

• Walker Bell, Firefighter • Regan Bentz, Firefighter Elliott Broussard, Firefighter Sydney Brusa Jenkins, Firefighter

 Matthew Carey, Firefighter Nicholas Castro, Fire Captain • Nicholas Champion, Firefighter • Christopher Chang, Fire Captain Michael Chesner, Fire Captain • Steven Choi, Fire Captain · Quinn Collison, Firefighter · Caden Coppock, Firefighter Brian Costanzo, Fire Captain

• Joel Costello, Firefighter Grant Cota, Firefighter • Finn Erickson, Firefighter

'Wrong Way' Tesla Causes Multi-Car Crash On This Orange County Street

Wrong-way Tesla driver flips into oncoming traffic in Orange County

OC K-9s Injured Searching For Victims Of New Mexico Wildfires

3 hospitalized after 6-vehicle crash in Buena Park

PROMOTIONS

The Orange County Register - Jun 25, 2024

Los Angeles Times - Jun 24, 2024

Yahoo! News - Jun 25, 2024

Patch.com - Jun 25, 2024

CBS News - Jun 25, 2024

Patch.com - Jun 26, 2024

• Jeffrey Galvin, Fire Apparatus Engineer/PM Aaron Goodman, Fire Apparatus Engineer • Torrence Granzella, Firefighter • Noah Grinstead, Firefighter Samuel Pelham, Firefighter · Charles Harrison, Firefighter • Franco Petruzzella, Firefighter Andrew Hernandez, Fire Captain • Andrew Pikop, Fire Apparatus Engineer • Patrick Juback, Heavy Fire Equipment Operator Cameron Rohn, Fire Captain Kyle Knaak, Firefighter · Jacob Sauls, Firefighter • Benjamin Lawrence, Firefighter · Jared Schaner, Firefighter Brandon Lutgendorf, Fire Apparatus Engineer • Luke Sheyda, Firefighter Obet Martinez, Fire Captain • Samuel Sommers, Firefighter • Cade McClain, Firefighter • Colton Sorensen, Fire Apparatus Engineer • Connor McNaught, Firefighter • Erik Straub, Firefighter • Rogelio Mora, Fire Captain Andrew Strebel, Fire Captain Daniel Nare, Fire Captain • Alexander Swanson, Fire Apparatus Engineer • Michael Nava, Firefighter - Overfill • Ross Nelson, Fire Apparatus Engineer • Carter Tompkins, Firefighter - Overfill Jaime Torres, Fire Captain • Tanner Nua, Fire Apparatus Engineer • Shane Toth, Firefighter - Overfill • Travis Oleary, Firefighter · Garrett Valasek, Firefighter Anthony Pappani, Fire Apparatus Engineer • Ethan Zabala, Firefighter

