



Information At Your Fingertips



www.ocfa.org www.ocsd.org

www.211oc.org

2-1-1 is a nationally recognized toll free, three-digit dialing code available 24 hours a day, seven days a week. 2-1-1 provides a “one-stop” service for vital information by providing the “right” phone number for the “right” resource needed. It is the equivalent of 9-1-1 but for non-emergency health and human services.



Services Provided

Every hour of every day, someone requires essential services such as:

- ✓ Child Care
- ✓ Emergency Financial Assistance
- ✓ Health Care
- ✓ Food
- ✓ Shelter/Housing Alternatives
- ✓ Jobs
- ✓ Mental Health Support
- ✓ Services for Persons with Disabilities
- ✓ Resources for Older Adults and their Caregivers
- ✓ Alcohol and Drug Services
- ✓ Safe Surrender Sites for Newborns

Benefits of 2-1-1

2-1-1 Orange County is fast, free, confidential, multilingual and always available. 2-1-1 eliminates the need to navigate the complicated web of health and human services by providing one simple number to link people to the vital community services they need.

Did You Know?

2-1-1 Orange County is available to you 24 hours a day, seven days a week via phone or at www.211oc.org.



When to Call 9-1-1

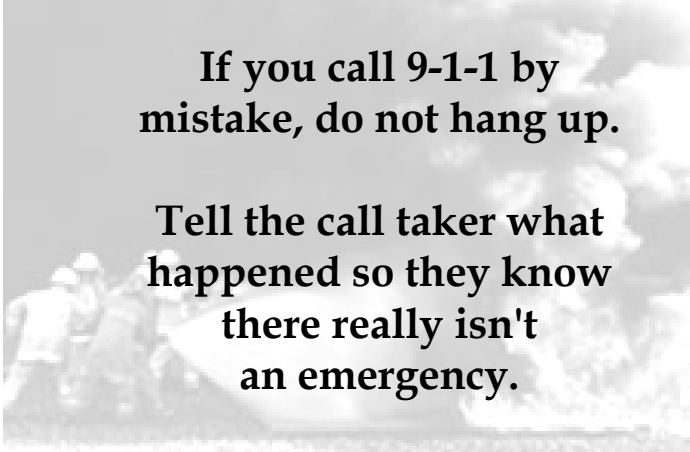


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9-1-1 is the number to call to get help in a police, fire or medical emergency. A 9-1-1 call goes over dedicated phone lines to the 9-1-1 answering point closest to the caller, and trained personnel then send the emergency help needed.



If you call 9-1-1 by mistake, do not hang up.

Tell the call taker what happened so they know there really isn't an emergency.

9-1-1 should only be used in emergency situations. An emergency is any situation that requires immediate assistance from the police/sheriff, the fire department or an ambulance. If you are ever in doubt of whether a situation is an emergency you should call 9-1-1. It's better to be safe and let the 9-1-1 call taker determine if you need emergency assistance.

If 9-1-1 Fails, You Should Know These Alternative Telephone Numbers

**OCFA Emergency Number
(non 911)
(714) 538-3501**

**OC Sheriff's Emergency Number
(non 911)
(714) 288-6740
(949) 770-6011**

DO NOT CALL 9-1-1:

- ✓ For information
- ✓ For directory assistance
- ✓ When you're bored
- ✓ For paying tickets
- ✓ For your pet
- ✓ As a prank